



	WINTER-2023		
	Exam Seat No.:		
	Academic Year: 2023-2024	Semester: I	
	Name of Programme: MBA	Pattern:2022	
	Name of Course: Organizational Behaviour	Course Code: MBA22103	
	Max. Marks:60	Duration:2hr.30min.	

	<p><b>Instructions:</b> Candidates should read carefully the instructions printed on the Question Paper and on the cover page of the Answer Book, which is provided for their use.</p> <ol style="list-style-type: none"><li>1. This question paper contains <u>2</u> page(s).</li><li>2. Answer to each new question is to be started on a new page.</li><li>3. Assume suitable data wherever required, but justify it.</li><li>4. Draw the neat labelled diagrams, wherever necessary.</li><li>5. The last columns indicates the Course Outcome and level of Blooms Taxonomy of the Question/sub-question.</li><li>6. Attempt Q.1 and Q.2 compulsory . Solve a or b and c or d from Q.3 .Q.4 and Q.5</li></ol>	
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**Question No. 1 Attempt following Question**

- 1) Define Organizational Behavior (O.B.) .Write down nature and scope of Organisational Behaviour. (6) CO1

**Question No. 2 Attempt following Question**

- 2) Interpret the importance of perception in the context of organizational behaviour. (6) CO2

**Question No. 3 Attempt following Question**

- 3a) Illustrate how group dynamics can positively or negatively influence organizational performance. (8) CO3

**OR**

- 3b) Discuss how positive interpersonal relations within a team can contribute to increased employee satisfaction and overall organizational success. (8) CO3

- 3c) Demonstrate the various sources of power in a leadership context. (8) CO3

**OR**

- 3d) Determine strategies to manage organizational politics, assessing their effectiveness in minimizing negative impacts on team morale and productivity. (8) CO3

**Question No. 4 Attempt following Question**

- 4a) Analyze how functional conflicts can contribute positively to organizational growth and innovation. (8) CO4

**OR**

4b) Select and discuss examples of successful conflict resolutions in organizational settings. (8) CO4

4c) Categorize the sources of conflict in an organization, distinguishing between internal and external factors that contribute to conflict. (8) CO4

**OR**

4d) Analyze the types of conflict commonly found in the workplace. (8) CO4

**Question No. 5 Attempt following Question**

5a) Evaluate the overall success of the organization's change effort, considering the objectives stakeholder reactions, and the long-term impact on the organization. (8) CO5

**OR**

5b) Recommend strategies for managing stress during organizational change. (8) CO5

5c) Evaluate the applicability of various theories of planned change, considering their effectiveness in different organizational contexts. (8) CO5

**OR**

5d) Measure the impact of Lewin's Change Management Model. (8) CO5