



K. K. Wagh Institute of Engineering Education & Research, Nashik
(An Autonomous Institute From A.Y. 2022-23)

WINTER-2025	
Exam Seat No.:	
Academic Year:2025-2026	Semester:III
Class:PG-II	Program:MBA
Branch Code:10	Pattern:2024
Name of Course:Lean Six Sigma	Course Code:2410614D
Max. Marks:60	Duration:2.30 Hrs.

Instructions: Candidates should read carefully the instructions printed on the Question Paper and on the cover page of the Answer Book, which is provided for their use.

1. This question paper contains 3 page(s).
2. Answer to each new question is to be started on a new page.
3. Assume suitable data wherever required, but justify it.
4. Draw the neat labelled diagrams, wherever necessary.
5. The last columns indicates the Course Outcome and level of Blooms Taxonomy of the Question/sub-question.
6. Q1 & Q2 are compulsory and Choose (a) or (b) and (c) or (d) from Q3,Q4 and Q5.

Marks CO

Question No. 1

- 1a) Apply the DMAIC methodology to improve a process with high defect rates in a manufacturing organization. (6) CO1

Question No. 2

- 2a) A team has a DPMO of **20,000**. They inspect **2,000 units**, with each unit having **4 opportunities**. Calculate how many total defects occurred? (6) CO2

Question No. 3

- 3a) What is Process Capability Index? A machining process produces shafts with a **specification limit** of: **LSL= 48 mm, USL = 52 mm**. From process data, the following statistics are obtained: **Process mean (μ) = 50.5 mm. Process standard deviation (σ) = 0.5 mm**. Calculate Cp, Cpk and Comment on the process capability and centering. (8) CO3

OR

- 3b) What is Process Capability Index? A machining process produces shafts with a **specification limit** of: **LSL= 95 mm, USL = 105 mm**. From process data, the following statistics are obtained: **Process mean (μ) = 102 mm. Process standard deviation (σ) = 1.5 mm**. Calculate Cp, Cpk and Comment on the process capability. (8) CO3

- 3c) Analyse and write in detail the key steps in Process Analysis. (8) CO3

OR

- 3d) Analyse the given below tools used in process analysis with a diagram and example. (8) CO3

Question No. 4

- 4a) A teacher wants to check whether **different teaching methods** affect students' **test scores**. **Method 1: Lecture, Method 2: Group discussion, Method 3: Online learning**. The teacher tests **4 students per method** after a month. Apply ANOVA to interpret the results. Given value of alpha is 0.05 (8) CO4

Method	Student 1	Student 2	Student 3	Student 4
Lecture	70	75	72	68
Group Discussion	78	82	85	80
Online Learning	88	85	90	92

OR

- 4b) A teacher wants to check the effectiveness of three study methods on test scores. Apply ANOVA to interpret the results. Given value of alpha is 0.05. (8) CO4

Group	Scores
Group A (flashcards)	70, 75, 80
Group B (Videos)	85, 90, 88
Group C (Textbooks)	72, 78, 74

- 4c) A machine fills sugar packets with a claimed mean of 500 g. The population standard deviation is known to be 8 g. A sample of 40 packets has a mean weight of 497.5 g. Test at 5% significance if the machine is underfilling. (Zcritical from table is -1.645). (8) CO4

OR

- 4d) A sample of 16 batteries has mean life 40 hours and standard deviation 6 hours. Test at 1% significance whether the population mean life is different from 44 hours. (value of t critical from table is + and -2.947) (8) CO4

Question No. 5

- 5a) Evaluate the effectiveness of \bar{X} -R charts versus p-charts in monitoring a manufacturing process, and justify which is better under different circumstances. (8) CO5

OR

- 5b) Compare and Evaluate the effectiveness of different types of control charts (\bar{X} -R, p-chart, c-chart) in reducing defects in a production environment. (8) CO5
- 5c) A process manufactures bolts. Every hour, a sample of 4 bolts is taken and their lengths (mm) are measured. SPC Constants (for sample size n = 4) $A_2 = 0.729, D_3 = 0, D_4 = 2.282$. Apply SPC to find if the process is under control. (8) CO5

Sample	Measurements (mm)
1	50, 51, 49, 50
2	50, 50, 51, 49
3	51, 50, 50, 51
4	49, 50, 50, 49

OR

- 5d) A process produces shafts. Every hour, a sample of 4 shafts is taken and their diameters (mm) are measured. SPC Constants (for sample size n = 4) $A_2 = 0.729, D_3 = 0, D_4 = 2.282$. Apply SPC to find if the process is under control (8) CO5

Sample	Measurements (mm)
1	20, 21, 19, 20
2	20, 20, 21, 19
3	21, 20, 20, 21
4	19, 20, 20, 19

..... End of question paper.....