



K. K. Wagh Institute of Engineering Education & Research, Nashik
(An Autonomous Institute From A.Y. 2022-23)

WINTER-2025	
Exam Seat No.:	
Academic Year: 2025-2026	Semester: IV
Class: SY	Program: B.Tech
Branch Code: CHE	Pattern: 2022
Name of Course: Soft Skills	Course Code: CHE222015
Max. Marks: 60	Duration: 2.30 Hrs.

Instructions: Candidates should read carefully the instructions printed on the Question Paper and on the cover page of the Answer Book, which is provided for their use.

1. This question paper contains 2 page(s).
2. Answer to each new question is to be started on a new page.
3. Assume suitable data wherever required, but justify it.
4. Draw the neat labelled diagrams, wherever necessary.
5. The last columns indicates the Course Outcome of the Question/sub-question.

Marks CO

Question No. 1

- 1a) Beyond words, how does non-verbal communication influence the message being conveyed? (6) CO1
Provide examples to demonstrate its impact.

Question No. 2

- 2a) Define analytical thinking and contrast its core processes and objectives with those of creative thinking. (6) CO2

Question No. 3

- 3a) Explain how a SWOT analysis serves as a tool to support and improve decision-making. (8) CO3

OR

- 3b) What advantages does team-based decision-making offer over individual decision-making? (8) CO3

- 3c) Describe the Delphi technique and explain its application in the decision-making process. (8) CO3

OR

- 3d) Compare the key characteristics of autocratic, democratic, and laissez-faire decision-making styles. (8) CO3

Question No. 4

- 4a) What are some practical, actionable strategies individuals can use to manage and control stress? (8) CO4

OR

- 4b) In what ways can the practice of journaling contribute to the development of higher emotional intelligence? (8) CO4

- 4c) Differentiate between the concepts of stress and burnout, explaining the key distinctions. (8) CO4

OR

- 4d) How can organizations proactively foster a workplace culture that promotes emotional intelligence and effective stress management among employees? (8) CO4

Question No. 5

5a) Provide three specific stress-management techniques that are particularly effective for individuals in leadership roles. (8) CO5

OR

5b) What methods can leaders employ to cultivate a greater sense of self-awareness within their teams? (8) CO5

5c) When navigating a crisis, which leadership style is most effective, and why? (8) CO5

OR

5d) Discuss how leaders can successfully balance assertiveness in their direction with empathy for their team members. (8) CO5

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